



A Greater Rochester Quality Council Presentation:

Innovation Nation – Hear How Paychex Reduced Waste and Improved Staffing Though Changes to the Business Model January 19, 2017

Performance Excellence Forum

Paychex invites you to learn about our 'Innovation Nation' initiative.

To contribute their portion of the FY16 financial goals, our Electronic Network Services department set an aggressive goal to reduce time spent on redundant and inefficient tasks by **100's of hours per week** and end the year at significantly improved staffing ratios.

Come and hear from the leaders who drove this initiative and the team that supported it how they achieved unprecedented success in driving innovation in to the business model and waste out of their processes!

The Presenters

Director **Mike Deats** reached out to the Business Process Improvement team to aid in this effort and help his people become educated on the value of problem solving and process improvement. The question: "How do we make the work more rewarding and remove the tedious work, while hitting our goals?" The answer, the 'Innovation Nation' initiative!

Join us – Space is limited!

- WHEN:** **Thursday, January 19, 2017**
8:00 to 8:15am Registration, Coffee and Rolls, Networking
8:15 to 9:30am Program Presentation
- WHERE:** **Paychex – Sign in at Front Desk, You will be Escorted to Meeting Room**
University Park Office
1175 John Street
West Henrietta, NY 14586
Parking is FREE
- COST:** Complimentary for GRQC Members, \$20 for Non Members (please make checks to GRQC)
- PLEASE RSVP:** Register on-line at www.grqc.org or contact Nina Shelton at the Greater Rochester Chamber of Commerce at 585-256-4644 or e-mail: Nina.Shelton@greaterrochesterchamber.com by **Monday, January 16, 2017**