



Operational Excellence in a Summer Camp Setting March 23, 2016

The Program

When one thinks of a traditional summer camp and its activities the first things that might come to mind are campfires, swimming, and s'mores. While all those things add to the memorable experience for our campers, successful operations of an enterprise which is responsible for 350 campers and 120 staff each week is process driven. This program will take you through the work that our 90 year old summer camp has done through the Rapid Cycle program since 2007. Projects which included: Simplifying registration paperwork, improving the camper check-in process, improving medication check-in, and reducing the time of swim testing.

The Presenters

John Quinlivan has served as the Executive Director of Camp Stella Maris since 2007. John is the Chairperson of the American Camp Association Local Council of Leaders and has been a presenter at national, state, and regional camp conferences. Prior to that John worked at Geva Theatre Center where he held various positions starting in 1987 including Scenic Carpenter, Technical Director, and Production Manager through 2002. In 2000, John oversaw the construction of the 200-seat Nextstage at Geva which provided a production space for non-traditional programming. In July of 2002, John was named to the organizational leadership position of Managing Director. John earned his LSS Green Belt in 2014.

Join us – Space is limited!

- WHEN:** **Wednesday, March 23rd, 2016**
8:00 to 8:15am Registration, Coffee and Rolls, Networking
8:15 to 9:30am Program Presentation
- WHERE:** **Rochester Business Alliance – 3rd Floor – Room 301**
150 State Street
Rochester, NY 14614
***Parking is FREE** and adjacent to the building (accessed from Andrews Street). You will need a code to exit the parking lot which will be provided to you during the meeting.*
- COST:** Complimentary for GRQC Members, \$20 for Non Members (please make checks to GRQC)
- PLEASE RSVP:** Register online at www.GRQC.org or contact Melissa McIntyre at the Greater Rochester Chamber of Commerce at 585-256-4605 or email: Melissa.McIntyre@rballiance.com by **Monday, March 21st, 2016**